

THE SRILANKAN AIRLINES  
PLATINUM AMERICAN EXPRESS® CARD





**THE FASTEST WAY TO BRING YOUR  
DREAM DESTINATION CLOSER.**

To activate your Card:



Call (011) 4 315315

or



Log into the  
Nations Mobile App



Scan the QR code or click [HERE](#) to download the Nations Mobile App

## Welcome to the Privileged World

With your SriLankan Airlines Platinum American Express® Card, you unlock a world of travel benefits as you gain entry to the exclusive Silver Tier of FlySmiLes Membership. Streamline your airport experience with a Priority Pass Membership.



FlySmiLes  
Miles



Priority  
Check-in



Excess  
Baggage



Airport  
Lounge  
Access



Priority  
Pass



Complimentary  
Travel Insurance



Global  
Assist



Service  
24/7

## Take Flight with FlySmiLes

Propel your travels further with the ability to earn miles on every Card transaction. Your FlySmiLes miles can be redeemed for SriLankan Airlines air tickets, upgrades to Business Class and exclusive offers and privileges with selected partners.

With a validity period of 3 years on FlySmiLes miles, and the ability to earn 1 FlySmiLes mile per LKR 200 on most transactions, no destination is out of your reach.

FlySmiLes, a gateway to extraordinary luxury, is the frequent flyer programme of SriLankan Airlines and a member of the **oneworld** airline alliance. With Membership into this elite circle, your lifestyle of frequent international travel will be rewarded with exclusive privileges and rewards.

The dedicated website [srilankan.com/flysmiles](http://srilankan.com/flysmiles) will guide you through all the necessary details for planning and managing your next travel experience. It also provides you with a convenient way to monitor and manage your FlySmiLes account.

All you need to do is provide your SriLankan Airlines Platinum American Express® Card FlySmiLes Membership number when you make your next reservation.

For Inquiries:

Sri Lanka: 0197-333-333

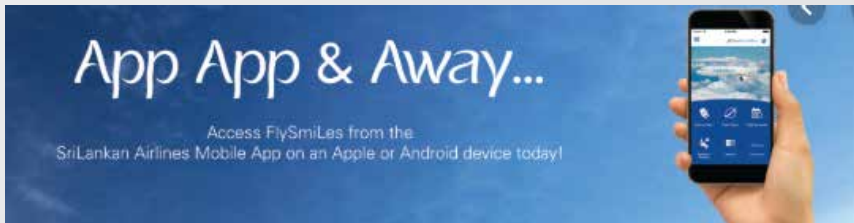
Internationally: +94-197-333-333

e-mail: [flysmiles@srilankan.com](mailto:flysmiles@srilankan.com)

Website: [www.srilankan.com/flysmiles](http://www.srilankan.com/flysmiles)

Address: FlySmiLes Service Centre  
Ground Floor, Iceland Business Centre,  
No. 30, Siri Uththarananda Mawatha,  
Colombo 03

Download the FlySmiLes Mobile App to start your journey



## The Fastest Way to Earn FlySmiLes Miles

Fuel your travel dreams whether it is for work or pleasure, nothing will earn you more FlySmiLes miles than your SriLankan Airlines Platinum American Express® Card.

To capitalize on your Membership, simply use your Card for all your purchases, this will allow you to redeem free flights in no time.

Earn 1 FlySmiLes mile for every Rs. 200 spent\* with your SriLankan Airlines Platinum American Express® Card.

\*Every Rs. 300 spent at Local Supermarkets & Fuel Stations will earn 1 FlySmiLes mile.

Earn FlySmiLes during a year as illustrated below:

	Summary of Transaction for the Year	Transaction Amount (LKR)	FlySmiLes Earned
	2 Economy Class Tickets to London	600,000	3,000
	4 Economy Class Tickets to Singapore	800,000	4,000
	Overseas Usage	1,500,000	7,500
	Transactions at Local Supermarkets & Fuel Stations	500,000	1,667
	Transactions at Other Merchants	750,000	3,750
	<b>Total</b>	<b>4,150,000</b>	<b>19,917</b>
	Total FlySmiLes Earned by Flying SriLankan Airlines		26,968
	Sign up Bonus Miles for the 1st Year		3,000
	Bonus Miles earned during seasonal campaigns (*subject to campaign T&C)		10,000
	<b>Total FlySmiLes earned during the Year</b>		<b>79,968</b>

## **Do more with your Earned FlySmiLes Miles!**

Use the FlySmiLes miles earned with your SriLankan Airlines Platinum American Express® Card as illustrated in the previous page.

The above earned FlySmiLes can be redeemed towards:

1 Economy Class Ticket to

London/Tokyo/Chennai/Bangalore/Malé/Melbourne or

1 Business Class Ticket to Mumbai/New

Delhi/Karachi/Chennai/Bangalore/Malé/Melbourne or 3 Business Class Tickets/6 Economy Class Tickets to Chennai/Bangalore/Malé

To find out more about redemption rates please visit

[www.srilankan.com/flysmiles](http://www.srilankan.com/flysmiles)

The redemption rates are subject to revisions without prior notice

Air fares are also on revision basis. Terms and conditions apply.

For the updated list of Flight Redemption options, visit

[www.srilankan.com/flysmiles](http://www.srilankan.com/flysmiles)

### **Redeem for Duty Free purchases**

For redemptions onboard SriLankan Airlines, visit

[www.srilankan.com/flysmiles/my-account-pre-order](http://www.srilankan.com/flysmiles/my-account-pre-order)

### **Redeem for Vouchers from non-Airline partners**

Redeem FlySmiLes miles for gift vouchers on selected dining, lodging & shopping establishments, giving you additional benefits and rewards on your FlySmiLes Membership.

## Enjoy greater savings with your SriLankan Airlines Platinum American Express® Card

The following illustrates savings you can enjoy with your SriLankan Airlines Platinum American Express® Card annually.

Below table is for illustrative purposes only and may vary based on your card usage and destination of travel\*

Benefit Calculator	Savings* (LKR)
04 Lounge Visits Per Annum	40,000.00
04 Excess Baggage Vouchers Per Annum	100,000.00
Priority Pass Membership	18,400.00
Companion Ticket Based on Usage*	300,000.00
Total Savings Per Annum	458,400.00
+ Travel Insurance Cover of USD 500,000	

### Privileges of the Platinum Life

A world of exclusive benefits and travel focused privileges await you with your SriLankan Airlines Platinum American Express® Card.

### Stand Taller with FlySmiLes Silver Tier Privileges



New members get 3,000 bonus miles.



Regardless of your class of travel on SriLankan Airlines, you have the opportunity to access the Palm Strip Lounge at Bandaranaike International Airport before your flight, four times annually.



Receive complimentary excess baggage allowance of 10kgs, for 4 sectors during a 12-month period to any SriLankan Airlines operated destination.

\*Conditions apply.



## 1 for 1 Companion Ticket offer when you renew your SriLankan Airlines Platinum American Express® Cardmembership

Your Card is more than just a premium symbol of a globetrotting lifestyle, it is a symbol of a relationship that rewards you each time you renew your Membership.

Applicable Spend Limits (LKR) 12 Months Period	Travel Sectors Included for your Companion
250,000 - 499,999	Malé, Gan Island
500,000 - 749,999	Trichy, Cochin, Trivandrum, Kolkata, Chennai, Malé, Gan Island
750,000 - 999,999	Seychelles, Trichy, Kochin, Trivandrum, Kolkata, Chennai, Jakarta, Malé, Gan Island
1,000,000 - 1,499,999	Kuala Lumpur, Singapore, Bangkok, Mumbai, New Delhi, Trichy, Kochin, Trivandrum, Kolkata, Chennai, Jakarta, Seychelles , Malé, Gan Island
1,500,000 - 2,499,999	Shanghai, Beijing, Guangzhou, Kuala Lumpur, Singapore, Bangkok, Mumbai, New Delhi, Trichy, Cochin, Trivandrum, Kolkata, Chennai, Jakarta, Seychelles, Malé, Gan Island
2,500,000 & Above	London, Melbourne, Narita, Shanghai, Beijing, Guangzhou, Kuala Lumpur, Singapore, Bangkok, Mumbai, New Delhi, Trichy, Cochin, Trivandrum, Kolkata, Chennai, Jakarta, Seychelles, Malé, Gan Island

\*Conditions apply.

The destinations specified for each miles category may change without prior notice.

In the event the Primary Cardmember wishes to travel Business Class, the companion air ticket may get a free upgrade, provided an Economy Class air ticket is purchased for the companion. Both tickets should be purchased directly from SriLankan Airlines using the SriLankan Airlines Platinum American Express® Card subject to seat availability at the time of booking.

## Airport Lounge Access

This entitles you to four Complimentary Lounge Passes per year at the Palm Strip Lounge (Bandaranaike International Airport). Lounge booking should be made through the FlySmiLes App.

Furthermore, giving you access to over 1,200 Priority Pass Airport Lounges worldwide, for which you will be charged a standard fee, regardless of airline flown or ticket class. Your lounge access enables you to not only access quiet and comfortable spaces, but also extras, like Wi-Fi and spa facilities.

## Complimentary Excess Baggage Allowance

Receive complimentary excess baggage allowance of 10Kg, for 4 sectors within a 12-month period to any SriLankan Airlines operated destination.

## Travel with Peace of Mind

When you use your SriLankan Airlines Platinum American Express® Card to purchase round trip tickets you, your spouse and all dependent children below 23 years of age will be covered with a complimentary insurance cover whilst travelling as a passenger.

	BENEFIT	LIMIT
A	EMERGENCY ACCIDENT AND MEDICAL EXPENSES & EVACUATION & REPATRIATION	USD 200,000
B	ACCIDENTAL DEATH & DISMEMBERMENT	USD 500,000
C	DENTAL	USD 2,000
D	BAGGAGE DELAY	USD 1,000
E	LOSS OF PASSPORT	USD 1,500
F	PERSONAL LIABILITY	USD 150,000
G	LEGAL FEES	USD 50,000
H	HIJACKING	USD 2,000
I	MISSED DEPARTURE/CONNECTION	USD 150
J	TRIP DELAY/INTERRUPTION	USD 3,000
K	TRIP CANCELLATION	USD 2,000

Your Card provides complimentary insurance coverage, valid for 90 days from the date of travel, provided you are less than 75 years of age subject to the terms and conditions of the insurance provider.

For a complete list of your Travel Insurance Cover benefits, please visit [www.americanexpress.lk/benefits/travel-insurance](http://www.americanexpress.lk/benefits/travel-insurance).

## Privileged Coverage Exclusively for SriLankan Airlines Platinum American Express® Cardmembers



### Golfer's Hole-in-One

Allianz Insurance Lanka Ltd. will reimburse expenses you incurred in celebrating the achievement of Hole-in-One, anywhere in the world excluding Sri Lanka, in a United States Golfers' Association (USGA) recognized golf course subject to the maximum limit in the schedule of benefits.



### Grand Prix Special

When you purchase a ticket to the Grand Prix races anywhere in the world excluding Sri Lanka using the American Express® Card, and if the event is cancelled due to adverse weather conditions, Allianz Insurance Lanka Ltd. will reimburse you up to the limit specified in the schedule of benefits for the cost of the entry ticket.



### Tennis Winning Sets

When you purchase an entry ticket using your American Express® Card for the Wimbledon, US Open, Australia Open, French Open Semi-Final or Final Tennis match(es) and if due to adverse weather conditions the event is cancelled, Allianz Insurance Lanka Ltd. will reimburse you up to the limit specified in the schedule of benefits for the cost of the entry ticket.



### World Cup Specials

When you purchase an entry ticket using your American Express® Card to any World Cup Semi-Finals or Finals match anywhere in the world excluding Sri Lanka for Rugby, Soccer or Cricket and if due to adverse weather conditions the event is cancelled, Allianz Insurance will reimburse you up to the limit specified in the schedule of benefits for the cost of the entry ticket.

## **Worldwide Acceptance**

Get instant recognition and a warm welcome at establishments around the world.

## **Platinum Customer Service**

The dedicated Nations Trust Bank Platinum Customer Service is always available to assist you with your SriLankan Airlines Platinum American Express® Card.

Local Calls: 0114 315 315

International Calls: +94 114 315 315

## **Online Cardmember Service**

For fast and secure access to your finances, please visit [www.americanexpress.lk](http://www.americanexpress.lk) to register or call 0114 315 315. We provide you with E-statements, SMS Alerts, Online Banking and Mobile Banking Services.

## **Interest-Free Credit**

Enjoy an interest-free period of up to 50-days, for purchases on your Card when you settle your closing balance by the due date.

## **Choose Your Repayment Options**

With your monthly statement, a list of recent transactions will be provided along with any outstanding balance on your account. Enjoy the financial flexibility to decide how much of the balance you wish to settle, provided you make the minimum payment.

- Your statement will indicate the minimum payment that is due.
- We recommend that you pay more than the minimum payment whenever possible.

## **Enjoy Exclusive FlySmiLes Promotions**

As a Silver Tier FlySmiLes member you can enjoy more options to earn and redeem FlySmiLes miles.

Visit [srilankan.com/flysmiles](http://srilankan.com/flysmiles) to find out more about the latest offers.

## **Automated Bill Settlement**

Spend your time the way you want, instead of sorting bills and payments. Sign up for Automated Bill Settlement and settle all your recurring monthly bills e.g. utility bills, phone bills, cable bills, gym & club Memberships in a convenient and hassle-free manner enabling you to streamline all your monthly bills into one monthly Card statement.

Call 0114 315 315 to register.

## **Easy Cash Withdrawals**

Living your life on your terms has never been easier, with access to over 800,000 ATMs worldwide that display the American Express® logo, and the ability to withdraw cash at any Nations Trust Bank branch or any LankaPay enabled ATM in Sri Lanka.

## **Financial Flexibility**

Your Card is designed to complement your busy work and travel lifestyle, which includes flexible financial options of: repayment, monetary and credit options.

## **Wallet Guard**

As an American Express® Cardmember, you deserve to live your best life with no worries. This is why WALLET GUARD has been tailor-made to protect you against the fraudulent use of your American Express® Credit Card after theft, loss or both, here and overseas. It also helps you recover other lost or stolen valuables such as your passport, driving licence, keys and NIC as well as any cash loss incurred at a Nations Trust Bank ATM locally or ATM's globally. The WALLET GUARD cover is valid for fraudulent transactions that take place 48 hours prior to informing American Express® of the wallet loss.

Call 011 4 315 315 to register.

## Terms & Conditions

- Only Redemption miles are accumulated whereas Tier miles can only be earned on SriLankan Airlines flights.
- Lounge Access is reserved exclusively for the Primary Cardmember, with 4 lounge visits within a 12-month period.  
For example: 1 sector can be considered as Colombo to Singapore and 2 sectors can be considered as Colombo to Singapore to Colombo.
- Excess baggage allowance and lounge access is provided only for SriLankan Airlines Marketed and Operated flights.
- Code Share flights are not eligible for the above benefits.
- FlySmiLes Silver Tier benefits will be available only for the Primary Cardmember.
- For a complete list of Terms and Tariffs, please visit [www.americanexpress.lk](http://www.americanexpress.lk)

