

Terms & Conditions for Lounge Access and Excess Baggage (*)

- 2 complimentary lounge invitations applicable for 12 months from renewal date with effect from 01st December 2024
- 4 excess baggage vouchers applicable for 12 months from renewal date, 1 voucher per sector which must be requested 48 hours prior to flight.
- Excess baggage entitlement of Silver tier status and other FlySmiLes membership tiers cannot be combined for benefits.
- Lounge invitation and Excess baggage is only applicable for the primary cardholder.
- Travelling to IATA area 1 where piece concept applies the excess baggage of 10kgs will not be applicable

Terms & Conditions for "Companion Flies Free" Offer ()**

- To be eligible for this offer all payments must be made with the SriLankan Airlines Platinum American Express Credit Card, which includes the revenue ticket and the applicable taxes for the companion ticket.
- Tickets must be purchased via the Global Call Centre or Iceland Business Centre (Colombo 03). If payments are made via the FlySmiLes Call Centre, the tickets will be issued within 24 hours.
- The members' revenue ticket would be issued on Economy Class excluding O and Q sub classes.
- Travel must originate from Colombo while Departure and Arrival destination must be same.
- If you wish to issue your tickets via the FlySmiLes Call Centre, please provide the reference number indicated in this letter to the call centre agent in order to make the bookings. Thereafter, you will be requested to send a scanned copy of your passport and your companion's details via your email address registered under your FlySmiLes profile.
- If you wish to avail this offer at the Iceland Business Centre Colombo 03, FlySmiLes Counter, present this letter along with:-
- Your FlySmiLes card and SriLankan Airlines Platinum American Express Credit Card.
- Copies of self and companion's passports.
- Your free companion return ticket will be issued on Economy Class for the same date and flight number as the purchased ticket.
- If you both wish to travel on Business Class, you may purchase a revenue Business Class ticket for yourself and a revenue Economy Class (excluding O and Q sub classes) ticket for the companion which would be upgraded on complimentary basis to Business Class subject to seat availability and applicable tax differences.
- Holders of SriLankan Airlines Platinum American Express Supplementary cards will not be eligible for a "Companion Flies Free" offer.
- The free Companion return ticket will not be extended to the Cardholder who has a Redemption, Non-revenue, Service Recovery or Denied Boarding compensation ticket.

- This offer cannot be combined with any other promotional offers and Companion return tickets will not accrue FlySmiLes Miles.
- Both outbound and inbound travel should be completed within the validity period for travel mentioned in this letter. Extensions will not be granted under any circumstances.
- This offer is not valid on SriLankan Airlines codeshare flights.
- This offer will be based on X class seats allocated for redemption tickets.

- Name changes will not be permitted on the free companion return ticket.
- Date changes are permitted only if the new dates are within the validity period for travel mentioned in this letter. The applicable change fees (may include one or all of the following – date change, tax differences and fare differences) will be charged. The dates of both the cardholder and companion tickets will need to be changed to reflect the same flight and date.